

THE CHAMBER BEAT



The Greater Clinton-Area Chamber of Commerce Presents it's first Business After Hours

Hosted by Primitive Olde Crow and Winery, this Thursday, June 17th! These events are open to all Chamber members and their employees plus businesses and individuals that would like to join our Chamber. There will be introductions, a chance to visit with your fellow Chamber members, food and drinks and Clinton's Economic Development Director

Mark Dawson will update us on all the projects he is working on now. Stop by when you can. The event starts at 5pm but we know you'll need a little bit of time to get there.

Just in case you don't know, Primitive Olde Crow and Winery is located at 32 SE Highway AA.

RODEO GOLD PRODUCTIONS

PRESENTS

THE CLINTON MISSOURI RODEO

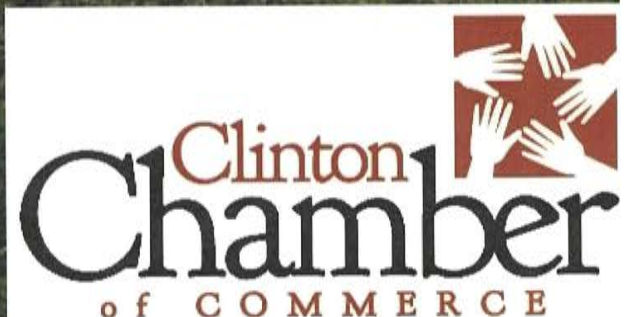
When: June 18th & 19th, Start Time: 7:30PM

Where: Henry County Fair Grounds

DANCE

Sponsored By: Primitive Olde Crow & Winery

Friday: DJ w/ Country Music, Saturday: Live Entertainment



CHAMBER PRESENTS "RECEIPTS TO RECEIVE RODEO TICKETS GIVEAWAY"

Rodeo Gold Productions is coming to the Henry Co. Fairgrounds in Clinton June 18th and 19th at 7:30 each night. How would you like to go one night as guests of the Clinton Chamber of Commerce and Rodeo Gold? The Clinton Chamber is ready to give you the chance to win!

Introducing 'Receipt to Receive Rodeo Tickets Giveaway.'

Folks can bring in a receipt from a Clinton Chamber business and they will then be entered to win. The receipts must be from May 21st through the end of this promotion.

At the Chamber, we will copy or scan that receipt and get your name and phone number. Keep in mind that the items on your receipt has to be at least a \$25 purchase and those items need to be purchased from members of the Clinton Chamber to be entered, but you can enter multiple times with different receipts. Those receipts will be entered into a drawing to win two tickets to the rodeo either June 18th or 19th. We will give our tickets away on June 17th. To be entered to win, you must bring at least one receipt to the Chamber. All qualifying receipts will be eligible for our ticket giveaway.

On June 17th, we will take all the receipts entered and draw the winner.

To get this promotion started, you can start bringing in those receipts on Monday, May 24th and we will accept them until 4:30pm on Wed., June 16th. We are open Monday through Friday from 8am until 4:30pm at 200 South Main St.

You can find a list of Clinton Chamber members when you go to www.ClintonMO.com, call the Clinton Chamber at 885-8166, stop by or look for the Clinton Chamber decal near the front of each business.

THIS URA, MRCA-SANCTIONED RODEO WILL FEATURE BULL RIDING, BARREL RACING, TEAM ROPING, STEER WRESTLING, BREAKAWAY ROPING, CALF ROPING, SADDLE BRONC RIDING, BAREBACK RIDING AND MORE! THE WINNER OF THE HENRY CO. QUEEN CONTEST WILL BE ANNOUNCED, THE COOK SHACK WILL BE OPEN, A DJ ON FRIDAY NIGHT, A BAND ON SATURDAY NIGHT AND MORE. RODEO GOLD PRODUCTIONS, BROUGHT TO YOU BY THE CLINTON TOURISM ASSOCIATION, WILL TAKE PLACE JUNE 18TH AND 19TH AT 7:30 EACH NIGHT AT THE HENRY CO. FAIRGROUNDS IN CLINTON.

American Crappie Trail Fishing Tournament

The American Crappie Trail Fishing Tournament was held this past weekend. Around 100 people attended the event. Chamber Director-David Lee attended and spoke to the folks about our upcoming rodeo, Olde Glory Days, restaurants and more.



CHAMBER BUSINESS INFO

NORTHERN CHEROKEE NATION

578 HIGHWAY 7
CLINTON, MISSOURI 64735
660-885-7779

POWWOW/CULTURAL GATHERING
JUNE 25, 26, 27 2021

FREE ADMITTANCE AND PARKING
COME AND JOIN US IN OUR CELEBRATION!

HOST BOUNTY: YOUNG BOUNTY
MC: CARL GRAY EAGLE GRIGGS

HEAD GOURD DANCER: JOHN RED WOLF
HEAD MAN DANCER: ALLEN TRUESDALE
HEAD LADY DANCER: CHRISTINE HONEY BLOSSOM

FEATURING MASTER FLINT KNAPPER: RICK TOLLETT

MANY VENDORS AND CRAFTERS TO SEE

POWWOW KITCHEN OPENS FRIDAY AT NOON!
INDIAN TACOS, FRY BREAD, CHILI DOGS AND MUCH MORE

BREAKFAST SERVED SATURDAY AND SUNDAY MORNING 8AM-11AM

NO ALCOHOL, DRUGS, FIREARMS OR ANY TYPE OF ILLEGAL ACTIVITY ALLOWED OR PERMITTED

THE NORTHERN CHEROKEE NATION IS NOT RESPONSIBLE FOR ANY INJURY, DAMAGE, LOSS AND OR THEFT
ALL ANIMALS MUST BE CAGED AND OR LEASHED

REMEMBERING OUR PAST PRESERVING OUR CULTURE PLANNING OUR DESTINY



Customer Service Fundamentals



Foundations of Great Customer Service

Engage in this training to acquire and apply communication skills needed to provide high quality support to both prospective and existing customers and be a successful customer service professional in today's competitive customer-oriented work environment. You'll also learn the key qualities of good customer service include these four factors: It's personalized, competent, convenient, and proactive.

This training is designed to enhance your skills in:

- ◆ Communication
- ◆ Leadership
- ◆ Relationship Building
- ◆ Customer Retention
- ◆ Problem Solving
- ◆ Measuring Satisfaction

This interactive and engaging training will focus on the following topics:

- Know Why Service Matters
- Use Behaviors That Engage Your Customers
- Recognize and Deal with Customer Turnoffs
- Insight into Emerging Trends in Customer Service
- Get Customer Feedback
- Recover the Potentially Lost Customer
- Exceed Expectations with Value
- Exceed Customer Expectations with Information
- Exceed Customer Expectations with Convenience and Timing
- Influencing Others to Give Great Service

Dates:
August 10 & 12, 2021

Time:
8:00 a.m. – Noon

Cost:
\$199

Location:
State Fair Community College
1701 N. 2nd St.
Clinton, MO
Room 104

Instructor:
Renee Anthony

[Enroll Today!](#)

CONTACT US

The LearningForce | Your Training Partner
3201 West 16th Street | Sedalia, MO 65301
phone | (660) 530-5822
email | thelearningforce@sfccmo.edu
web | www.sfccmo.edu/the-learning-force

SFCC is an equal opportunity institution and is smoke- and tobacco-free. Visit www.sfccmo.edu to learn more.



The LearningForce
KNOWLEDGE + SKILLS + ENRICHMENT

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KNOWLEDGE + SKILLS + ENRICHMENT

Learn to Lead:

Transitioning from Peer to Supervisor

In an attempt to harvest the internal talent of the organization, companies often promote high-performing employees to into management without the skills or preparation necessary to be effective managers.

Lacking the proper leadership training, these employees will be unequipped to handle the various challenges of this new role and the transition from "buddy" to "boss" will leave them anxious and stressed out.

Learn to Lead will set your managers up for success from the start. With the support of their direct supervisors, participants will leave this training with the tools and analytical skills needed to become leaders who create engaged, productive teams and drive greater results for your organization.

Practical skills to solve real workplace challenges:

- How to communicate more effectively as a new supervisor
- When to be flexible and when to stand firm
- Steps for building trust and gaining respect
- Resolving conflict without losing your mind
- Strategies for motivating others to achieve results
- Discipline – how to handle uncomfortable situations
- Managing time & setting priorities
- Developing a management style

Participants' direct supervisors will be expected to attend the kick-off hour in the first session as well as the wrap-up hour in the final session.

[ENROLL NOW](#)

Virtual Leadership Program



➢ Supervisors & managers with less than one year experience

➢ Experienced supervisors with little or no formal supervisory training

➢ Aspiring/soon-to-be-promoted supervisors

Join us for this six-week **virtual leadership** development program.

Online Dates: Tuesdays
Aug. 10 – Sept. 14, 2021
Aug. 10, 17, 24, 31 | Sept. 7, 14

Time: 9:00 am to 12:00 pm
Cost: \$699

MOS Grant Funds Applicable

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KNOWLEDGE + SKILLS + ENRICHMENT

CHAMBER BUSINESS INFO

PULMONARY SERVICES AND SLEEP STUDIES

Meet our Pulmonologist, Dr. Essam Elkady. He is board certified in critical care, as well as internal medicine, pulmonary medicine and sleep medicine.

Dr. Elkady will provide you continuity of care to meet your healthcare needs.

Call 660.890.7300 to schedule an appointment. We have expanded clinic hours to offer you increased availability.



gvmh.org | [@chooseGVMH](https://www.instagram.com/chooseGVMH)
1602 N. Second Street



Dedicated to Providing You Our Golden Standard of Care.

A GOLDEN OPPORTUNITY Become a Hospice Volunteer



Golden Valley Memorial Healthcare Home Services is seeking volunteers for its Hospice team.

Volunteers will provide companionship and offer caregiver relief to patients and their families.

If you are interested in becoming a volunteer, please contact Lori Dodson at 660.890.2014 or ldodson@gvmh.org.



gvmh.org | [@chooseGVMH](https://www.instagram.com/chooseGVMH)
725 E. Ohio Street

Dedicated to Providing You Our Golden Standard of Care.

Primitive Olde Crow & Winery, LLC

Upcoming Events:

- Red, White Wine and Boom-July 2nd-Live Music, Fireworks show at dark.
- Winestock-multiple bands, vendors-July 24th.

NOTE FROM THE CHAMBER DIRECTOR

By David Lee

Our monthly tourism committee meeting was on Tuesday. I gave and heard updates on fishing tournaments, our promotions and advertising plans, the rodeo, Olde Glory Days and the disc golf course. We meet on the second Tuesday of each month at the Chamber at 12:00 if you are interested in promoting and bringing folks to this area.

The monthly Clinton Main Street Board of Directors meeting was on Wed. at the Elks Lodge. This group works hard and on a hot afternoon on the outside, this group talked about everything under the sun. They conducted their normal business of course, but also talked about new businesses on the Square now and in the future (things are looking good!), their investment campaign, the J.C. Smith Park, banners, Olde Glory Days, Wine Stroll, Quilt Walk, Piccadilly, the website debuting soon and more.

If you are interested in seeing the nine-hole disc golf course become an 18-hole course, please stop by the Chamber office for our next meeting. We will talk about how the back nine could look, what our next steps need to be, when work on the course might begin and more. It's our understanding that more people will come to Clinton to play on an 18-hole course rather than just a nine-hole course and fundraising tournaments would be easier to schedule. We had a great meeting on June 2nd and our next meeting is June 14th at 5:30pm at the Clinton Chamber. This may be our last meeting before construction begins so if you want your feelings known, please stop by.

The veteran's dinner, fireworks, the Henry Co. Museum, the toddler tent, a coloring contest by Clinton Main Street, office olympics, the carnival, prize drawings, nightly musical entertainment, kayak races, the pet show, the FireQuacker 500, entertainment throughout the day, the readers theater, TLC Dulcimers, pedal pull, the golf ball drop, the fireman's pancake breakfast, 5K run/walk, the car show, grand parade, beer garden, Gospelfest and more! The Olde Glory Days committee continues to move forward with this year's celebration. The Fishin' Magicians show is coming back... look for a Ventriloquist/Comedian and the Kansas City Aerial Show...main stage entertainment includes Funk Syndicate, the Cate Brothers, Dawson Hollow and the Eskimo Brothers...and so much more! OLDE GLORY DAYS 2021: Let's give this a shot! We keep on posting items on the official Olde Glory Days Facebook page and will give you more details as they become available. If you would like to be involved financially and/or as a volunteer, call us at the Chamber.

Don't forget that Rodeo Gold is coming to the Henry Co. Fairgrounds in Clinton June 18th and 19th at 7:30 each night. This URA, MRCA-sanctioned rodeo will feature bull riding, barrel racing, team roping, steer wrestling, calf roping, saddle bronc riding, bareback riding and more! The winner of the Henry Co. queen contest will be announced, the cook shack will be open, a DJ on Friday night, a band on Sat. night and more. For more information, go to Rodeo Gold Productions on Facebook. Brought to you by the Clinton Tourism Assoc. How would you like to go one night as guests of the Clinton Chamber of Commerce and Rodeo Gold? The Clinton Chamber is ready to give you the chance to win!

You can find a list of Clinton Chamber members when you go to www.ClintonMO.com, call the Clinton Chamber at 885-8166, stop by or look for the Clinton Chamber decal near the front of each business.

It's never too late in the year to sign up to belong to the Clinton Chamber of Commerce. Find out more about belonging to the Chamber by calling 660-885-8166 or email david@clintonmo.com. Anyone can be a member! People buy Chamber gift certificates to give to friends, family, co-workers, employee of the month, as a thank you and so many other reasons. Call 660-885-8166 and order your gift certificates. They will be ready when you get here!

We get about three or four inquires each week, sometimes more, from the public wanting to know about places to rent in Clinton. We do have a list of landlords we give to them or email, but now each Monday on our Facebook page, we will be updating that list to make sure it is accurate and includes more information for folks looking for a place to rent. If you have houses or apartments to rent, make sure the Chamber knows about it so you will be on the list.

Don't forget, if you're a business owner and belong to the Chamber, be sure to update those Facebook pages so we can share your information on the Chamber's Facebook page. If you would like to get involved in moving Clinton forward, just reach out and we'll find the perfect place for you! Be sure like us on Facebook: Greater Clinton Area Chamber of Commerce, and watch for the new website coming soon.